



## Wireless

*“Thanks to Keyzone, we are now working faster and smarter than ever before.”*



### The Client

St Clements is the market-leading software solutions provider for electricity and gas settlements validation, DUoS billing and registration systems in Great Britain. With over 30 years' industry experience, St Clements provide bespoke systems analysis, application development, data migration, implementation and training services to clients of all sizes.

### The Challenge

St Clements faced an all too familiar problem: its wireless system was out-of-date – originally installed ten years ago when usage was very low. While adequate at the time, St Clements reached the stage where it had outgrown its current internet infrastructure.

St Clements' steady expansion and modernisation placed an increasing strain on its Wi-Fi capabilities, and very quickly several problems began to emerge: unstable connections, poor network coverage, and unsupported hardware.

As these issues began to impact vital business processes it became clear a change was needed, and St Clements began its search for a comprehensive, robust and professional wireless solution, more in keeping with its needs.

### The Solution

Having scoured the market for the available options and looking into an extensive range of solutions, St Clements approached Keyzone for assistance. Based on an already strong working relationship with Keyzone, St Clements felt it could trust the supplier with providing a solution that was not only affordable but also met – and in many cases, exceeded – the company's requirements.

Keyzone's first task was to gain a thorough understanding of the problem that faced St Clements, as well as getting a further feel for the demands of the business. Only having undertaken this initial stage of learning could Keyzone best recommend a solution to fit the bill. And so, in association with NETGEAR, Keyzone provided a centrally managed Wi-Fi solution to greatly improve network speed and coverage throughout St Clements' offices.

As well as tackling the fundamental crux of the problem facing St Clements – poor connectivity – the NETGEAR solution provided also helped to optimise the level of security within the St Clements network. Perhaps the solution's greatest asset, however, is its scalability – allowing it to grow with the company, something St Clements' previous set-up was unable to do.

### The Result

The NETGEAR solution deployed and managed by Keyzone has provided several key benefits for St Clements – increasing productivity and efficiency through faster and wider connectivity, as well as improving network security. What's more, the NETGEAR set-up also allows St Clements to use a range of solutions that were not previously accessible to them, due to the absence of a wired network in their system.

St Clements is now able to provide customers with access to a stable, secure, and reliable internet connection – which not only boosts productivity and customer satisfaction, but also enhances its professional, forward-thinking reputation. What's more, the system can now be controlled and monitored centrally – something that its predecessor could not.

Thanks to Keyzone, St Clements now benefit from a robust, secure Wi-Fi solution that meets its needs, not only now, but – thanks to its scalable nature – long into the future. The only question left to answer is how St Clements ever worked without it.

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